

Richard T. Ellis  
Executive Director  
Federal Regulatory Affairs



1300 I Street, NW  
Suite 400 West  
Washington, DC 20005  
(202) 515-2534  
(202) 336-7922 (fax)

May 15, 2009

Ms. Marlene Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12th Street, SW  
Washington, DC 20554

**Re: CC Docket 00-257: Section 64.1120(e) Notification for Verizon New York Inc.,  
Verizon Pennsylvania Inc., and GTE Southwest Incorporated d/b/a Verizon  
Southwest.**

Dear Ms. Dortch:

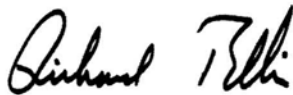
In accordance with the requirements of 47 C.F.R. § 64.1120, Verizon New York Inc., Verizon Pennsylvania Inc., and GTE Southwest Incorporated d/b/a Verizon Southwest (collectively "Verizon") submit this correspondence to notify the Commission of an impending transfer of MCImetro Access Transmission Services LLC, MCI Communications Services, Inc., TTI National, Inc., and Teleconnect Long Distance Services and Systems Company's (d/b/a Telecom\*USA) (collectively "MCI") mass market residential and small business customers in Connecticut, New York, Pennsylvania and Texas who currently subscribe to MCI's stand alone local service or MCI's local service with long distance and/or toll service to Verizon.

1. Names of Parties to Transaction: Verizon New York Inc., Verizon Pennsylvania and GTE Southwest Incorporated d/b/a Verizon Southwest (acquiring companies) and MCImetro Access Transmission Services LLC; MCI Communications Services, Inc.; TTI National, Inc.; and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA) (transferring companies).
2. Type of Telecommunications Service Provided to Affected Customers: MCI provides stand alone local or local with long distance and/or toll communications services to the impacted mass market residential and small business subscription customers in Connecticut, New York, Pennsylvania and Texas. Verizon will provide stand alone local or local with long distance and/or toll communications services to those MCI customers that are transferred to Verizon.

3. Date of the Transfer: Impacted MCI customers in Connecticut will be transferred to Verizon New York Inc. on or after July 14, 2009. Impacted MCI customers in New York will be transferred to Verizon New York Inc. on or after July 6, 2009. Impacted MCI customers in Pennsylvania will be transferred to Verizon Pennsylvania LLC on or after July 16, 2009. Impacted MCI customers in Texas will be transferred to GTE Southwest Inc. on or after July 13, 2009.
4. Copy of the Notice Sent to Affected Customers: The customer notification letters were sent to impacted MCI customers in Connecticut on April 20, 2009. The customer notification letters were sent to the impacted MCI customers in New York on May 4, 2009 and May 5, 2009. The customer notification letters were sent to the impacted MCI customers in Pennsylvania and Texas on May 11, 2009. Copies of the customer notification letters that were sent to impacted MCI customers in each impacted state are attached.
5. Certification of Compliance: Verizon hereby certifies compliance with the requirement to provide advance subscriber notice, in accordance with 47 C.F.R. § 64.1120(e)(3). Verizon has also complied with the other statutory and Commission requirements that apply to this streamlined process.

If you have any questions concerning this notification, please contact me at (202) 515-2534.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Ellis". The signature is written in a cursive, flowing style.

Richard Ellis

Encls.

**NOTICES SENT TO IMPACTED  
CONNECTICUT CUSTOMERS**

MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMCTFE (676298)

Verizon  
P.O. Box 9000  
Annapolis, MD 21401-9000

APRIL 20, 2009

|||||



Account no: [REDACTED]

VERIZON WELCOMES MCI CUSTOMERS!

Dear [REDACTED]

Verizon and MCI are pleased to announce the opportunity to deliver ongoing value to MCI customers by transitioning telephone service from MCI to Verizon - a company with the strength of carrying over one billion calls a day at 99.9% network reliability.

MCI will no longer provide residential or small business local, and bundled local, local toll and long distance telephone service in your area, subject to state and federal approvals. While you will experience a change in providers, you will continue to enjoy exceptional telecommunications service from Verizon.

According to our records, your local, local toll, and/or long distance service is provided by MCI. If MCI is not your current provider for local, local toll, and/or long distance service, your service with another provider will not be affected. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CALL VERIZON directly before JULY 14, 2009, to select the plan of your choice. Turn the tables on the economy and take advantage of Verizon's current promotions by calling now! Contact Verizon at 1-877-953-5552 to learn about the wide variety of voice, video and internet product and bundle options.
2. SELECT ANOTHER PROVIDER. To make this change, you must call that provider directly. You will be responsible for any charges imposed by the new provider for making this change.
3. CHOOSE NOT TO TAKE ANY ACTION and your service will be easily and automatically transferred to Verizon at no cost to you.

If you do not contact Verizon and you do not select another provider before JULY 14, 2009, your telephone service will be changed to Verizon and your calling plan will be Regional Essentials. It includes unlimited local and regional toll calling along with Call waiting, Caller ID and Home Voice Mail for one low rate of \$27.04 per month. Certain calling features you may have used will not be included in your new calling plan.

(please see other side)



If your telephone service will be provided by Verizon, you'll receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You'll be notified in your monthly bill if there are any changes to your rates, terms or conditions. You won't incur any charges for the automatic transfer to Verizon. You may change your calling plan by calling Verizon after the transfer.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you'll need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have a long distance preferred carrier freeze, MCI will remove it in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to lift the preferred carrier freeze. Once you've transferred your service, you can contact your new carrier to re-establish the freeze.

If you have any questions regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003.

Verizon looks forward to the opportunity to serve your telecommunications needs. For questions regarding your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc.; TTI National, Inc. and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

MCI  
P.O. Box 3404  
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TMCTFS (676341)

Verizon  
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Annapolis, MD 21401-9000

20 de abril de 2009

VERIZON DA LA BIENVENIDA A LOS CLIENTES DE MCI

|||||



Número de Cuenta: [REDACTED]

Estimado(a) [REDACTED]

Verizon y MCI se complacen en anunciar a los clientes de MCI la oportunidad de seguir disfrutando del mismo valor de siempre con la transición del servicio telefónico de MCI a Verizon, una compañía que transmite más de mil millones de llamadas al día con un 99.9% de confiabilidad de red.

MCI dejará de prestar servicio local, local en paquete, regional y de larga distancia a los clientes residenciales y pequeñas empresas de su área, dependiendo de la aprobación correspondiente por parte de los organismos estatales y federales. Aunque el proveedor de servicios cambiará, usted seguirá recibiendo de Verizon el mismo servicio de telecomunicaciones de calidad excepcional.

Según la información que figura en nuestros expedientes, MCI se encarga de su servicio local, regional y/o de larga distancia. Si esto no es correcto y MCI no es el proveedor de ninguno de los servicios mencionados anteriormente, su servicio con el proveedor que tiene ahora no se verá afectado. Lea esta carta con detenimiento y considere las opciones que ofrecemos para reemplazar el servicio de MCI.

Estas son las tres opciones disponibles:

1. LLAME A VERIZON directamente antes del 14 de julio de 2009 para elegir el plan que prefiera. Con las condiciones económicas actuales, es el mejor momento para llamar a Verizon y aprovechar una de nuestras promociones. Llame a Verizon al teléfono 1-888-895-2488 para informarse sobre la amplia variedad de productos y paquetes de voz, video e Internet.
2. ELIJA A OTRO PROVEEDOR. Si decide elegir esta opción, tendrá que llamar directamente al proveedor de su elección. En este caso, usted será responsable de los cargos que el nuevo proveedor cobre por el cambio.
3. NO HAGA NADA y su servicio será transferido automáticamente a Verizon de forma gratuita.

Si no se pone en contacto con Verizon y no elige otro proveedor antes del 14 de julio de 2009, el servicio telefónico será transferido a Verizon y su plan nuevo será Freedom Essentials. Este plan incluye llamadas ilimitadas en Estados Unidos y a Canadá. También incluye las funciones de Llamada en espera, Identificador de llamadas y Correo de voz residencial (donde esté disponible) por una económica tarifa de \$44.99 al mes. Algunas de las funciones que tiene en la actualidad pueden no estar incluidas en este nuevo plan de llamadas.

(Continúa al dorso)

Las llamadas internacionales se facturarán según las tarifas del Plan International Choice with City Rates. Podrá llamar a más de 240 países y 55 ciudades extranjeras con las tarifas más bajas de Verizon Long Distance por una económica cuota mensual de \$4.99. La tarifa se aplica las 24 horas del día, los 7 días de la semana y varía según el país. Si usted gasta \$10 o más al mes llamando al extranjero, nuestros planes International Single Rate son la opción que más le conviene.

Si Verizon se va a encargar de su servicio telefónico, recibirá una carta de bienvenida de Verizon. La última factura le llegará de MCI y la factura mensual siguiente será de Verizon. Si en el futuro se produce algún cambio en las tarifas, términos o condiciones, se le notificará de ello en su factura mensual. Si la cuenta es transferida automáticamente a Verizon, no se le cobrará nada por el cambio. Si desea cambiar de plan después de la transferencia, llame a Verizon.

Si transfiere el servicio telefónico local a otro proveedor o el servicio pasa a Verizon, necesitará restablecer las opciones de bloqueo que tenga, incluidos los bloqueos de números 900 y de llamadas por cobrar. Si tiene activada la opción de congelación de compañía telefónica de larga distancia preferida, MCI la suspenderá para poder transferir el servicio a Verizon. Si prefiere cambiar a otra compañía telefónica, comuníquese con MCI primero para cancelar la opción de congelación de compañía telefónica preferida. Una vez haya transferido el servicio, póngase en contacto con la compañía telefónica nueva para restablecer la congelación.

Si tiene alguna pregunta sobre esta carta, su cuenta de MCI, la facturación o la suspensión del servicio, o si tiene alguna queja, llame a MCI al teléfono 1-800-444-0003.

En Verizon esperamos que nos conceda la oportunidad de poder prestarle nuestros servicios de telecomunicaciones. Si tiene alguna pregunta sobre su nueva cuenta de Verizon o sobre las opciones de servicio de Verizon, no dude en llamarnos al teléfono 1-888-895-2488 o visite [www.verizon.com](http://www.verizon.com).

Atentamente,

Verizon y MCI

MCI hace referencia a las siguientes compañías: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc.; TTI National, Inc. y Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

MCI  
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TMCTFE (676298)

Verizon  
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APRIL 20, 2009

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Account no: [REDACTED]

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Dear [REDACTED]

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2. SELECT ANOTHER PROVIDER. To make this change, you must call that provider directly. You will be responsible for any charges imposed by the new provider for making this change.
3. CHOOSE NOT TO TAKE ANY ACTION and your service will be easily and automatically transferred to Verizon at no cost to you.

If you do not contact Verizon and you do not select another provider before JULY 14, 2009, your telephone service will be changed to Verizon and your calling plan will be Freedom Essentials. It includes unlimited calling within the United States and Canada. Also included are Call Waiting, Caller ID and Home Voice Mail (where available) for one low rate of \$44.99 per month. Certain calling features you may have used will not be included in your new calling plan.

(please see other side)

Your international calls will be billed under the International Choice Plan with City Rates. You'll be able to call abroad with the lowest rates Verizon Long Distance offers to over 240 countries and over 55 international cities for a low monthly fee of \$4.99. Rates apply 24 hours a day, seven days a week, and vary by country. If you spend \$10 per month or more making international calls, our International Single Rate plans may provide you with a better value.

If your telephone service will be provided by Verizon, you'll receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You'll be notified in your monthly bill if there are any changes to your rates, terms or conditions. You won't incur any charges for the automatic transfer to Verizon. You may change your calling plan by calling Verizon after the transfer.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you'll need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have a long distance preferred carrier freeze, MCI will remove it in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to lift the preferred carrier freeze. Once you've transferred your service, you can contact your new carrier to re-establish the freeze.

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Verizon looks forward to the opportunity to serve your telecommunications needs. For questions regarding your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

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MCI  
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TMCTFE (676298)

Verizon  
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Annapolis, MD 21401-9000

APRIL 20, 2009

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Account no: [REDACTED]

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Dear [REDACTED]

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You have three options to choose from:

1. CALL VERIZON directly before JULY 14, 2009, to select the plan of your choice. Turn the tables on the economy and take advantage of Verizon's current promotions by calling now! Contact Verizon at 1-877-854-8527 to learn about the wide variety of voice, video and internet product and bundle options.
2. SELECT ANOTHER PROVIDER. To make this change, you must call that provider directly. You will be responsible for any charges imposed by the new provider for making this change.
3. CHOOSE NOT TO TAKE ANY ACTION and your service will be easily and automatically transferred to Verizon at no cost to you.

If you do not contact Verizon and you do not select another provider before JULY 14, 2009, your telephone service will be changed to Verizon and your calling plan will be Business Monthly Local service. Your rate for Business Monthly Local service is \$16.50 per line per month. Calling features you may have used, such as voice mail, hunting, call forwarding, etc. are not included in your new calling plan, and are available for an additional fee. Please call Verizon at the number below to choose your calling features.

(please see other side)

If you currently have MCI for regional toll calling, (calls beyond the local calling area but not yet long distance), your new rate will be between 12¢ and 23¢ per minute, depending on your geographic location. Calls are billed in one minute increments.

If you currently have long distance calling with MCI, your new long distance calling will be provided under Firm Rate Advantage, which has a \$10 per month minimum spend level. State to state calls will be 6.4¢ per minute, and in-state calls will be 6.4¢ per minute. If you have an MCI international calling plan, your new international calling plan will be Talk to the World. For just \$5.95 per month, you'll get flat rates for all direct-dialed international and calling card calls with competitive, country-specific flat rates to more than 250 locations. If you have MCI Toll Free (T800) service, your new service will be Verizon Toll Free Service. For \$15 per line per month calls can originate nationwide, and will contribute to minimum long distance spending levels. Your existing toll free number will be switched to this service. Domestic toll free per minute rates are the same as those for Firm Rate Advantage.

If your telephone service will be provided by Verizon, you'll receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You'll be notified in your monthly bill if there are any changes to your rates, terms or conditions. You won't incur any charges for the automatic transfer to Verizon. You may change your calling plan by calling Verizon after the transfer.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you'll need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have a long distance preferred carrier freeze, MCI will remove it in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to lift the preferred carrier freeze. Once you've transferred your service, you can contact your new carrier to re-establish the freeze.

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Verizon looks forward to the opportunity to serve your telecommunications needs. For questions regarding your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-854-8527 or visit [www.verizon.com](http://www.verizon.com).

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MCI  
P.O. Box 3404  
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TMCTFS (676341)

Verizon  
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20 de abril de 2009

VERIZON DA LA BIENVENIDA A LOS CLIENTES DE MCI

|||||

Número de Cuenta:

Estimado(a)

Verizon y MCI se complacen en anunciar a los clientes de MCI la oportunidad de seguir disfrutando del mismo valor de siempre con la transición del servicio telefónico de MCI a Verizon, una compañía que transmite más de mil millones de llamadas al día con un 99.9% de confiabilidad de red.

MCI dejará de prestar servicio local, local en paquete, regional y de larga distancia a los clientes residenciales y pequeñas empresas de su área, dependiendo de la aprobación correspondiente por parte de los organismos estatales y federales. Aunque el proveedor de servicios cambiará, usted seguirá recibiendo de Verizon el mismo servicio de telecomunicaciones de calidad excepcional.

Según la información que figura en nuestros expedientes, MCI se encarga de su servicio local, regional y/o de larga distancia. Si esto no es correcto y MCI no es el proveedor de ninguno de los servicios mencionados anteriormente, su servicio con el proveedor que tiene ahora no se verá afectado. Lea esta carta con detenimiento y considere las opciones que ofrecemos para reemplazar el servicio de MCI.

Estas son las tres opciones disponibles:

1. LLAME A VERIZON directamente antes del 14 de julio de 2009 para elegir el plan que prefiera. Con las condiciones económicas actuales, es el mejor momento para llamar a Verizon y aprovechar una de nuestras promociones. Llame a Verizon al teléfono 1-888-895-2488 para informarse sobre la amplia variedad de productos y paquetes de voz, video e Internet.
2. ELIJA A OTRO PROVEEDOR. Si decide elegir esta opción, tendrá que llamar directamente al proveedor de su elección. En este caso, usted será responsable de los cargos que el nuevo proveedor cobre por el cambio.
3. NO HAGA NADA y su servicio será transferido automáticamente a Verizon de forma gratuita.

Si no se pone en contacto con Verizon y no elige otro proveedor antes del 14 de julio de 2009, el servicio telefónico será transferido a Verizon y su plan nuevo será Freedom Essentials. Este plan incluye llamadas ilimitadas en Estados Unidos y a Canadá. También incluye las funciones de Llamada en espera, Identificador de llamadas y Correo de voz residencial (donde esté disponible) por una económica tarifa de \$44.99 al mes. Algunas de las funciones que tiene en la actualidad pueden no estar incluidas en este nuevo plan de llamadas.

(Continúa al dorso)



Si Verizon se va a encargar de su servicio telefónico, recibirá una carta de bienvenida de Verizon. La última factura le llegará de MCI y la factura mensual siguiente será de Verizon. Si en el futuro se produce algún cambio en las tarifas, términos o condiciones, se le notificará de ello en su factura mensual. Si la cuenta es transferida automáticamente a Verizon, no se le cobrará nada por el cambio. Si desea cambiar de plan después de la transferencia, llame a Verizon.

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Si tiene alguna pregunta sobre esta carta, su cuenta de MCI, la facturación o la suspensión del servicio, o si tiene alguna queja, llame a MCI al teléfono 1-800-444-0003.

En Verizon esperamos que nos conceda la oportunidad de poder prestarle nuestros servicios de telecomunicaciones. Si tiene alguna pregunta sobre su nueva cuenta de Verizon o sobre las opciones de servicio de Verizon, no dude en llamarnos al teléfono 1-888-895-2488 o visite [www.verizon.com](http://www.verizon.com).

Atentamente,

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APRIL 20, 2009

|||||



Account no: [REDACTED]

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Dear [REDACTED]

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(please see other side)

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Verizon looks forward to the opportunity to serve your telecommunications needs. For questions regarding your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

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**NOTICES SENT TO IMPACTED  
NEW YORK CUSTOMERS**

Verizon  
P.O. Box 9000  
Annapolis, MD 21401-9000

MAY 4, 2009

XX

Account no:

VERIZON WELCOMES MCI CUSTOMERS AND LOOKS FORWARD TO BEING  
YOUR TELEPHONE PROVIDER

Dear

According to our records, your local, local toll, and/or long distance service is provided by MCI\*. MCI will no longer provide residential or small business local, and bundled local, local toll and long distance telephone service in your area after JULY 6, 2009, subject to state and federal approvals. Verizon and MCI are pleased to offer you the opportunity to receive ongoing value by transitioning your telephone service from MCI to Verizon. While you will experience a change in providers, you will enjoy exceptional telecommunications service if you switch to Verizon. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CHOOSE NOT TO TAKE ANY ACTION. If you do not select a new telephone service provider on or before JULY 6, 2009, Verizon will automatically become your local telephone service provider at no cost to you. Your telephone number will remain the same.

Your new calling plan with Verizon will be Verizon Flat Rate Local Service with unlimited calling within your home exchange as well as to some surrounding exchanges. Since you are Lifeline qualified, your service will consist of a monthly flat rate charge of \$2.00 plus \$7.20 for the unlimited local calling option. Additional local calling charges may apply depending on where you reside and the local calling area that you have. Voice mail and calling features are not included.

If you have MCI for regional toll calling, your new regional toll calling plan will be Sensible Minute. Sensible Minute is 11¢ per minute with a monthly recurring charge of \$1.99. Sensible Minute provides a flat per minute rate on all direct dialed calls to all regional calling areas that are outside of your local calling area.

If you have long distance service with MCI, your new long distance calling plan will be Verizon Five Cents Plan. For long distance calls, state to state calls are currently 5¢ per minute; in-state rates may vary. Currently, there is a monthly recurring charge of \$6 per month. There is also a monthly minimum spend level (MSL) of \$9.99 per month. Charges that contribute toward meeting the minimum include, but are not limited to: domestic 1+ and international long distance calls, calling card calls, Away from Home, Personal Toll Free, operator assistance calls, and domestic and international monthly recurring charges. Federal taxes, state taxes, credits, Universal Service fees, charges billed by other carriers, and other surcharges and taxes do not contribute towards satisfying the minimum usage fee requirement. Each billing month when the applicable charges are equal to or greater than the MSL, no MSL (please see other side)

charge is imposed. If the applicable charges are less than the MSL rate, the difference between the MSL rate and the applicable charges is a separate charge on the bill.

If you have an MCI international calling plan, international calls are billed under the International Choice Plan with City Rates. That currently enables calling abroad with the lowest rates Verizon Long Distance offers to over 240 countries and over 55 international cities for a low monthly fee of \$4.99. Current rates apply 24 hours a day, seven days a week, and vary by country. If you spend \$10 per month or more making international calls, our International Single Rate plans may provide you with a better value. Contact us for details.

2. SELECT ANOTHER TELEPHONE PROVIDER. You have the right to select any company that is offering telephone service in your area. You must select a new telephone provider on or before JULY 6, 2009. To make this change, you will need to call that provider directly and you will be responsible for any charges imposed by the new provider for making this change. A list of most local telephone service providers is in your local telephone directory.

3. CONTACT VERIZON directly on or before JULY 6, 2009, at 1-877-953-5552 to select the calling plan that best suits your calling needs and to learn about current promotions for voice, video and Internet product and bundled options.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you will need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have a long distance preferred carrier freeze, MCI will remove it in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to remove the preferred carrier freeze. Once you have transferred your service, you will need to contact your new carrier to re-establish the freeze.

If your telephone service will be provided by Verizon, you will receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You will be notified in your Verizon monthly bill if there are any changes to your rates, terms or conditions based on the services you have selected. You will not incur any charges for the automatic transfer to Verizon. You may change your calling plan at no cost by calling Verizon after the transfer.

If you have any questions regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003. For questions regarding Verizon service, please call Verizon at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

\*MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc.; TTI National, Inc. and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

Verizon  
P.O. Box 9000  
Annapolis, MD 21401-9000

MAY 4, 2009



Account no: [REDACTED]

VERIZON WELCOMES MCI CUSTOMERS AND LOOKS FORWARD TO BEING  
YOUR TELEPHONE PROVIDER

Dear [REDACTED]

According to our records, your local, local toll, and/or long distance service is provided by MCI\*. MCI will no longer provide residential or small business local, and bundled local, local toll and long distance telephone service in your area after JULY 6, 2009, subject to state and federal approvals. Verizon and MCI are pleased to offer you the opportunity to receive ongoing value by transitioning your telephone service from MCI to Verizon. While you will experience a change in providers, you will enjoy exceptional telecommunications service if you switch to Verizon. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CHOOSE NOT TO TAKE ANY ACTION. If you do not select a new telephone service provider on or before JULY 6, 2009, Verizon will automatically become your local telephone service provider at no cost to you. Your telephone number will remain the same.

Your new calling plan with Verizon will be Verizon Basic Message Rate service. Since you are Lifeline qualified, your service will consist of a monthly charge of \$1.00 and an additional charge of 9¢ per local call. Additional local calling charges may apply depending on where you reside and the local calling area that you have. Voice mail and calling features are not included.

If you have MCI for regional toll calling, your new regional toll calling plan will be Sensible Minute. Sensible Minute is 11¢ per minute with a monthly recurring charge of \$1.99. Sensible Minute provides a flat per minute rate on all direct dialed calls to all regional calling areas that are outside of your local calling area.

If you have long distance service with MCI, your new long distance calling plan will be Verizon Five Cents Plan. For long distance calls, state to state calls are currently 5¢ per minute; in-state rates may vary. Currently, there is a monthly recurring charge of \$6 per month. There is also a monthly minimum spend level (MSL) of \$9.99 per month. Charges that contribute toward meeting the minimum include, but are not limited to: domestic 1+ and international long distance calls, calling card calls, Away from Home, Personal Toll Free, operator assistance calls, and domestic and international monthly recurring charges. Federal taxes, state taxes, credits, Universal Service fees, charges billed by other carriers, and other surcharges and taxes do not contribute towards satisfying the minimum usage fee requirement. Each billing month when the applicable charges are equal to or greater than the MSL, no MSL charge is imposed. If the applicable charges are less than the MSL rate, the difference between the MSL rate and the applicable charges is a separate charge on the bill. (please see other side)

If you have an MCI international calling plan, international calls are billed under the International Choice Plan with City Rates. That currently enables calling abroad with the lowest rates Verizon Long Distance offers to over 240 countries and over 55 international cities for a low monthly fee of \$4.99. Current rates apply 24 hours a day, seven days a week, and vary by country. If you spend \$10 per month or more making international calls, our International Single Rate plans may provide you with a better value. Contact us for details.

2. SELECT ANOTHER TELEPHONE PROVIDER. You have the right to select any company that is offering telephone service in your area. You must select a new telephone provider on or before JULY 6, 2009. To make this change, you will need to call that provider directly and you will be responsible for any charges imposed by the new provider for making this change. A list of most local telephone service providers is in your local telephone directory.

3. CONTACT VERIZON directly on or before JULY 6, 2009, at 1-877-953-5552 to select the calling plan that best suits your calling needs and to learn about current promotions for voice, video and Internet product and bundled options.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you will need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have a long distance preferred carrier freeze, MCI will remove it in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to remove the preferred carrier freeze. Once you have transferred your service, you will need to contact your new carrier to re-establish the freeze.

If your telephone service will be provided by Verizon, you will receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You will be notified in your Verizon monthly bill if there are any changes to your rates, terms or conditions based on the services you have selected. You will not incur any charges for the automatic transfer to Verizon. You may change your calling plan at no cost by calling Verizon after the transfer.

If you have any questions regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003. For questions regarding Verizon service, please call Verizon at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

\*MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc.; TTI National, Inc. and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).



Verizon  
P.O. Box 9000  
Annapolis, MD 21401-9000

|||||||

Dear [REDACTED]

You have three options to choose from:

1. CHOOSE NOT TO TAKE ANY ACTION. If you do not select a new telephone service provider on or before JULY 6, 2009, Verizon will automatically become your local telephone service provider at no cost to you. Your telephone number will remain the same.

Your new calling plan with Verizon will be Freedom Essentials. It includes unlimited calling within the United States and Canada. Also included are Call Waiting, Caller ID and Home Voice Mail (where available) for one low rate of \$44.99 - \$49.99 per month. Certain calling features you may have used will not be included in your new calling plan.

Your international calls will be billed under the International Choice Plan with City Rates. You'll be able to call abroad with the lowest rates Verizon Long Distance offers to over 240 countries and over 55 international cities for a low monthly fee of \$4.99. Rates apply 24 hours a day, seven days a week, and vary by country. If you spend \$10 per month or more making international calls, our International Single Rate plans may provide you with a better value.

2. **SELECT ANOTHER TELEPHONE PROVIDER.** You have the right to select any company that is offering telephone service in your area. You must select a new telephone provider on or before JULY 6, 2009. To make this change, you will need to call that provider directly and you will be responsible for any charges imposed by the new provider for making this change. A list of most local telephone service providers is in your local telephone directory.

3. CONTACT VERIZON directly on or before JULY 6, 2009, at 1-877-953-5552 to select the calling plan that best suits your calling needs and to learn about current promotions for voice, video and Internet product and bundled options.

(please see other side)

\*\*\*\*\* (01-0000)  
If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you will need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have a long distance preferred carrier freeze, MCI will remove it in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to remove the preferred carrier freeze. Once you have transferred your service, you will need to contact your new carrier to re-establish the freeze.

If your telephone service will be provided by Verizon, you will receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You will be notified in your Verizon monthly bill if there are any changes to your rates, terms or conditions based on the services you have selected. You will not incur any charges for the automatic transfer to Verizon. You may change your calling plan at no cost by calling Verizon after the transfer.

If you have any questions regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003. For questions regarding Verizon service, please call Verizon at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

\*MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc.; TTI National, Inc. and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMNYFE (676916)

Verizon  
P.O. Box 9000  
Annapolis, MD 21401-9000

MAY 4, 2009

|||||



Account no: [REDACTED]

VERIZON WELCOMES MCI CUSTOMERS AND LOOKS FORWARD TO BEING  
YOUR TELEPHONE PROVIDER

Dear [REDACTED]

According to our records, your local, local toll, and/or long distance service is provided by MCI\*. MCI will no longer provide residential or small business local, and bundled local, local toll and long distance telephone service in your area after JULY 6, 2009, subject to state and federal approvals. Verizon and MCI are pleased to offer you the opportunity to receive ongoing value by transitioning your telephone service from MCI to Verizon. While you will experience a change in providers, you will enjoy exceptional telecommunications service if you switch to Verizon. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CHOOSE NOT TO TAKE ANY ACTION. If you do not select a new telephone service provider on or before JULY 6, 2009, Verizon will automatically become your local telephone service provider at no cost to you. Your telephone number will remain the same.

Your new calling plan with Verizon will be Verizon Flat Rate Local Service with unlimited calling within your home exchange as well as some surrounding areas. Verizon's current tariff rate for flat rate local service is \$13.85; however, Verizon has filed to increase the monthly dial tone rate to \$15.80 effective June 20, 2009, the increase is subject to Public Service Commission approval. There is an additional monthly charge of \$7.20 for the unlimited local calling option. Additional local calling charges may apply depending on where you reside and the local calling area that you have. Voice mail and calling features are not included.

2. SELECT ANOTHER TELEPHONE PROVIDER. You have the right to select any company that is offering telephone service in your area. You must select a new telephone provider on or before JULY 6, 2009. To make this change, you will need to call that provider directly and you will be responsible for any charges imposed by the new provider for making this change. A list of most local telephone service providers is in your local telephone directory.

3. CONTACT VERIZON directly on or before JULY 6, 2009, at 1-877-953-5552 to select the calling plan that best suits your calling needs and to learn about current promotions for voice, video and Internet product and bundled options.

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If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you will need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have a long distance preferred carrier freeze, MCI will remove it in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to remove the preferred carrier freeze. Once you have transferred your service, you will need to contact your new carrier to re-establish the freeze.

If your telephone service will be provided by Verizon, you will receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You will be notified in your Verizon monthly bill if there are any changes to your rates, terms or conditions based on the services you have selected. You will not incur any charges for the automatic transfer to Verizon. You may change your calling plan at no cost by calling Verizon after the transfer.

If you have any questions regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003. For questions regarding Verizon service, please call Verizon at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

\*MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc.; TTI National, Inc. and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMNYFE (676916)

Verizon  
P.O. Box 9000  
Annapolis, MD 21401-9000

MAY 4, 2009

|||||



Account no: [REDACTED]

VERIZON WELCOMES MCI CUSTOMERS AND LOOKS FORWARD TO BEING  
YOUR TELEPHONE PROVIDER

Dear [REDACTED],

According to our records, your local, local toll, and/or long distance service is provided by MCI\*. MCI will no longer provide residential or small business local, and bundled local, local toll and long distance telephone service in your area after JULY 6, 2009, subject to state and federal approvals. Verizon and MCI are pleased to offer you the opportunity to receive ongoing value by transitioning your telephone service from MCI to Verizon. While you will experience a change in providers, you will enjoy exceptional telecommunications service if you switch to Verizon. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CHOOSE NOT TO TAKE ANY ACTION. If you do not select a new telephone service provider on or before JULY 6, 2009, Verizon will automatically become your local telephone service provider at no cost to you. Your telephone number will remain the same.

Your new calling plan with Verizon will be Business Monthly Local service with Freedom Local. Currently, the rates for this service are as follows. Your rate for Business Monthly Local service is currently \$20.45 per line per month. There is a planned price increase of \$1.00 for Business Monthly Local service on August 1, 2009. Freedom Local is \$22.50 per line per month, with unlimited local calling. Calling features you may have used, such as voice mail, hunting, call forwarding, etc. are not included in your new calling plan. These features can be provided, where available, for an additional fee. Please call Verizon at the number below to choose your calling features.

If you currently have MCI for regional toll calling, your new regional toll calling (calls beyond the local calling area but not yet long distance) will be under the Business Link plan. The current rate is 9.9¢ per minute. There is a planned price increase of 0.6¢ for toll calling on August 1, 2009, subject to approval by the New York Public Service Commission. The Business Link plan is provided free of charge, and provides a discount of 5% to 20%.

If you currently have long distance calling with MCI, your new long distance calling will be provided under Firm Rate Advantage, which currently has a \$10 per month minimum spend level. State to state calls are currently 6.4¢ per minute, and in-state calls are currently 6.4¢ per minute. Calling features you may have used, such as Account Codes, Toll Free features, etc., are not included in your new calling plan. These features can be provided, where available, for an additional fee. Please call Verizon at the number below to choose your features.

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If you have an MCI international calling plan, your new international calling plan will be Talk to the World. Currently just \$5.95 per month, you'll get flat rates for all direct-dialed international and calling card calls with competitive, country-specific flat rates to more than 250 locations. If you have MCI Toll Free (T800) service, your new service will be Verizon Toll Free Service. Currently \$15 per line per month, calls can originate nationwide, and will contribute to minimum long distance spending levels. Your existing toll free number will be switched to this service. Domestic toll free per minute rates are the same as those for Firm Rate Advantage.

2. SELECT ANOTHER TELEPHONE PROVIDER. You have the right to select any company that is offering telephone service in your area. You must select a new telephone provider on or before JULY 6, 2009. To make this change, you will need to call that provider directly and you will be responsible for any charges imposed by the new provider for making this change. A list of most local telephone service providers is in your local telephone directory.

3. CONTACT VERIZON directly on or before JULY 6, 2009, at 1-877-854-8527 to select the calling plan that best suits your calling needs and to learn about current promotions for voice, video and Internet product and bundled options.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you will need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have a long distance preferred carrier freeze, MCI will remove it in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to remove the preferred carrier freeze. Once you have transferred your service, you will need to contact your new carrier to re-establish the freeze.

If your telephone service will be provided by Verizon, you will receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You will be notified in your Verizon monthly bill if there are any changes to your rates, terms or conditions based on the services you have selected. You will not incur any charges for the automatic transfer to Verizon. You may change your calling plan at no cost by calling Verizon after the transfer.

If you have any questions regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003. For questions regarding Verizon service, please call Verizon at 1-877-854-8527 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

\*MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc.; TTI National, Inc. and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMNYFE (676916)

Verizon  
P.O. Box 9000  
Annapolis, MD 21401-9000

MAY 4, 2009

|||||



Account no: [REDACTED]

VERIZON WELCOMES MCI CUSTOMERS AND LOOKS FORWARD TO BEING  
YOUR TELEPHONE PROVIDER

Dear [REDACTED]

According to our records, your local, local toll, and/or long distance service is provided by MCI\*. MCI will no longer provide residential or small business local, and bundled local, local toll and long distance telephone service in your area after JULY 6, 2009, subject to state and federal approvals. Verizon and MCI are pleased to offer you the opportunity to receive ongoing value by transitioning your telephone service from MCI to Verizon. While you will experience a change in providers, you will enjoy exceptional telecommunications service if you switch to Verizon. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CHOOSE NOT TO TAKE ANY ACTION. If you do not select a new telephone service provider on or before JULY 6, 2009, Verizon will automatically become your local telephone service provider at no cost to you. Your telephone number will remain the same.

Your new calling plan with Verizon will be Regional Essentials. It includes unlimited local and regional toll calling along with Call Waiting, Caller ID and Home Voice Mail for one low rate of \$27.04 - \$32.04 per month. Certain calling features you may have used will not be included in your new calling plan.

2. SELECT ANOTHER TELEPHONE PROVIDER. You have the right to select any company that is offering telephone service in your area. You must select a new telephone provider on or before JULY 6, 2009. To make this change, you will need to call that provider directly and you will be responsible for any charges imposed by the new provider for making this change. A list of most local telephone service providers is in your local telephone directory.

3. CONTACT VERIZON directly on or before JULY 6, 2009, at 1-877-953-5552 to select the calling plan that best suits your calling needs and to learn about current promotions for voice, video and Internet product and bundled options.

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If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you will need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have a long distance preferred carrier freeze, MCI will remove it in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to remove the preferred carrier freeze. Once you have transferred your service, you will need to contact your new carrier to re-establish the freeze.

If your telephone service will be provided by Verizon, you will receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You will be notified in your Verizon monthly bill if there are any changes to your rates, terms or conditions based on the services you have selected. You will not incur any charges for the automatic transfer to Verizon. You may change your calling plan at no cost by calling Verizon after the transfer.

If you have any questions regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003. For questions regarding Verizon service, please call Verizon at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

\*MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc.; TTI National, Inc. and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).



MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMNYFE (676916)

Verizon  
P.O. Box 9000  
Annapolis, MD 21401-9000

MAY 5, 2009

|||||



Account no: [REDACTED]

VERIZON WELCOMES MCI CUSTOMERS AND LOOKS FORWARD TO BEING  
YOUR TELEPHONE PROVIDER

Dear [REDACTED]

According to our records, your local, local toll, and/or long distance service is provided by MCI\*. MCI will no longer provide residential or small business local, and bundled local, local toll and long distance telephone service in your area after JULY 6, 2009, subject to state and federal approvals. Verizon and MCI are pleased to offer you the opportunity to receive ongoing value by transitioning your telephone service from MCI to Verizon. While you will experience a change in providers, you will enjoy exceptional telecommunications service if you switch to Verizon. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CHOOSE NOT TO TAKE ANY ACTION. If you do not select a new telephone service provider on or before JULY 6, 2009, Verizon will automatically become your local telephone service provider at no cost to you. Your telephone number will remain the same.

Your new calling plan with Verizon will be Freedom Essentials. It includes unlimited calling within the United States and Canada. Also included are Call Waiting, Caller ID and Home Voice Mail (where available) for one low rate of \$44.99 - \$49.99 per month. Certain calling features you may have used will not be included in your new calling plan.

2. SELECT ANOTHER TELEPHONE PROVIDER. You have the right to select any company that is offering telephone service in your area. You must select a new telephone provider on or before JULY 6, 2009. To make this change, you will need to call that provider directly and you will be responsible for any charges imposed by the new provider for making this change. A list of most local telephone service providers is in your local telephone directory.

3. CONTACT VERIZON directly on or before JULY 6, 2009, at 1-877-953-5552 to select the calling plan that best suits your calling needs and to learn about current promotions for voice, video and Internet product and bundled options.

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If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you will need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have a long distance preferred carrier freeze, MCI will remove it in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to remove the preferred carrier freeze. Once you have transferred your service, you will need to contact your new carrier to re-establish the freeze.

If your telephone service will be provided by Verizon, you will receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You will be notified in your Verizon monthly bill if there are any changes to your rates, terms or conditions based on the services you have selected. You will not incur any charges for the automatic transfer to Verizon. You may change your calling plan at no cost by calling Verizon after the transfer.

If you have any questions regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003. For questions regarding Verizon service, please call Verizon at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

\*MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc.; TTI National, Inc. and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

**NOTICES SENT TO IMPACTED  
PENNSYLVANIA CUSTOMERS**

MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMPAFE (677383)  
Verizon  
P.O. Box 7000  
Silver Spring, MD 20914-7000

MAY 11, 2009

|||||



Account no: [REDACTED]

IMPORTANT NOTICE: CHANGE OF LOCAL TELEPHONE SERVICE PROVIDER

VERIZON WELCOMES MCI CUSTOMERS!

Dear [REDACTED]

Verizon and MCI are pleased to offer you the opportunity to receive ongoing value by transitioning your telephone service from MCI to Verizon. MCI will no longer provide residential or small business local, or bundled local, local toll and long distance, telephone service in your area after JULY 16, 2009.

According to our records, your local, local toll, and/or long distance service is provided by MCI. If MCI is not your current provider for local, local toll, and/or long distance service, your service with another provider will not be affected. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CALL VERIZON directly on or before JULY 16, 2009, to select the services you want. Contact Verizon at 1-877-854-8527 to learn about the wide variety of voice, video and internet product and bundle options.
2. CHOOSE NOT TO TAKE ANY ACTION and your service will be easily and automatically transferred to Verizon at no cost to you on or about JULY 16, 2009.
3. SELECT ANOTHER PROVIDER. To make this change, you must call that provider directly on or before JULY 16, 2009. If you act by this date, there will be enough time for the new local telephone service provider you choose to start your new service before the automatic transfer to Verizon occurs. You may select any company that is providing service in your area. Look in the Yellow Pages section of your telephone directory under "telephone companies" or in the front of your White Pages directory for a list of local telephone service providers in your area. You will be responsible for any charges imposed by the new provider for making this change.

If you do not contact Verizon and you do not select another provider on or before July 16, 2009, your telephone service will be changed to Verizon and your calling plan will be Business Dial Tone Line with Freedom Local. Depending on your geographic location, your rate for Business Dial Tone Line is currently between \$11.79 and \$20.44 per line per month. Freedom Local is currently \$19 per line per month, with unlimited local calling. If you currently have hunting, it will be included in your new plan. Calling

(please see other side)

features you may have used, such as voice mail, and call forwarding, etc. are not included in your new calling plan. These features can be provided, where available, for an additional fee. Please call Verizon at the number below to choose your calling features.

If you currently have MCI for regional toll calling, your new regional toll calling (calls beyond the local calling area but not yet long distance) will be under the Key Connections and Rewarding Connections plans. Depending on your geographic location, the rate per minute is currently between 15¢ and 24¢ and is billed in thirty and then six second increments. These plans are provided free of charge and provide a discount of 2% to 10% with Key Connections and a 1% to 15% additional discount with Rewarding Connections.

If you currently have long distance calling with MCI, your new long distance calling will be provided under Firm Rate Advantage, which currently has a \$10 per month minimum spend level. State to state calls currently are 6.4¢ per minute, and in-state calls are currently 6.4¢ per minute. Calling features you may have used, such as account codes, toll free features, etc., are not included in your new calling plan. These features can be provided, where available, for an additional fee.

If you have an MCI international calling plan, your new international calling plan will be Talk to the World. Currently \$5.95 per month, you'll get flat rates for all direct-dialed international and outbound international calling card calls with competitive, country-specific flat rates to more than 250 locations. If you have MCI Toll Free (T800) service, your new service will be Verizon Toll Free Service. Currently \$15 per line per month, calls can originate nationwide, and will contribute to minimum long distance spending levels. Your existing toll free number will be switched to this service. Domestic toll free per minute rates are the same as those for Firm Rate Advantage.

If your telephone service will be provided by Verizon, you'll receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You'll be notified in your monthly bill if there are any changes to your rates, terms or conditions. You won't incur any charges for the automatic transfer to Verizon. You may change your calling plan by calling Verizon after the transfer.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you'll need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have any local, regional toll and/or long distance preferred carrier freezes, MCI will remove them in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to lift the preferred carrier freezes. Once you've transferred your service, you can contact your new carrier to re-establish the freezes.

If you have any questions or need more information regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003.

Verizon looks forward to serving your telecommunications needs if you switch to Verizon. For questions regarding any problems in changing your service to Verizon, your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-854-8527 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc., TTI National, Inc., and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMPAFE (677383)  
Verizon  
P.O. Box 7000  
Silver Spring, MD 20914-7000

MAY 11, 2009

|||||

Account no:

IMPORTANT NOTICE: CHANGE OF LOCAL TELEPHONE SERVICE PROVIDER

VERIZON WELCOMES MCI CUSTOMERS!

Dear

Verizon and MCI are pleased to offer you the opportunity to receive ongoing value by transitioning your telephone service from MCI to Verizon. MCI will no longer provide residential or small business local, or bundled local, local toll and long distance, telephone service in your area after JULY 16, 2009.

According to our records, your local, local toll, and/or long distance service is provided by MCI. If MCI is not your current provider for local, local toll, and/or long distance service, your service with another provider will not be affected. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CALL VERIZON directly on or before JULY 16, 2009, to select the services you want. Contact Verizon at 1-877-953-5552 to learn about the wide variety of voice, video and internet product and bundle options.
2. CHOOSE NOT TO TAKE ANY ACTION and your service will be easily and automatically transferred to Verizon at no cost to you on or about JULY 16, 2009.
3. SELECT ANOTHER PROVIDER. To make this change, you must call that provider directly on or before JULY 16, 2009. If you act by this date, there will be enough time for the new local telephone service provider you choose to start your new service before the automatic transfer to Verizon occurs. You may select any company that is providing service in your area. Look in the Yellow Pages section of your telephone directory under "telephone companies" or in the front of your White Pages directory for a list of local telephone service providers in your area. You will be responsible for any charges imposed by the new provider for making this change.

(please see other side)

If you do not contact Verizon and you do not select another provider on or before JULY 16, 2009, your telephone service will be changed to Verizon and your calling plan will be Regional Essentials. It includes unlimited local and regional toll calling along with Call Waiting, Caller ID and Home Voice Mail for one low rate of \$32.04 per month. Certain calling features you may have used will not be included in your new calling plan.

If your telephone service will be provided by Verizon, you'll receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You'll be notified in your monthly bill if there are any changes to your rates, terms or conditions. You won't incur any charges for the automatic transfer to Verizon. You may change your calling plan by calling Verizon after the transfer.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you'll need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have any local, regional toll and/or long distance preferred carrier freezes, MCI will remove them in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to lift the preferred carrier freezes. Once you've transferred your service, you can contact your new carrier to re-establish the freezes.

If you have any questions or need more information regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003.

Verizon looks forward to serving your telecommunications needs if you switch to Verizon. For questions regarding any problems in changing your service to Verizon, your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc., TTI National, Inc., and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

TMPAFE (677383)  
Verizon  
P.O. Box 7000  
Silver Spring, MD 20914-7000

**XX**

(please see other side)



If you do not contact Verizon and you do not select another provider on or before JULY 16, 2009, your telephone service will be changed to Verizon and your calling plan will be Verizon Local Service with unlimited calling within your home exchange as well as surrounding areas. Since you are Lifeline qualified, your service will consist of a Dial Tone Line, and Flat Rate Service. The monthly charge depending on where you are located will range from \$11.69 to \$16.51 less the Lifeline discounts applicable to your area. Additional taxes and surcharges may apply.

If you have long distance service with MCI, your new long distance calling plan will be Verizon Five Cents Plan. For long distance calls, your state to state calls will be 5¢ per minute; in-state rates may vary. There is a monthly recurring charge of \$6 per month. There is also a monthly minimum spend level (MSL) of \$9.99 per month. Charges that contribute toward meeting the minimum include, but are not limited to: domestic 1+ and international long distance calls, calling card calls, Away from Home, Personal Toll Free, operator assistance calls, and domestic and international monthly recurring charges. Federal taxes, state taxes, credits, Universal Service fees, charges billed by other carriers, and other surcharges and taxes do not contribute towards satisfying the minimum usage fee requirement. Each billing month when the applicable charges are equal to or greater than the MSL, no MSL charge is imposed. If the applicable charges are less than the MSL rate, the difference between the MSL rate and the applicable charges will be a separate charge on the bill.

If you have an MCI international calling plan, your international calls will be billed under the International Choice Plan with City Rates. You'll be able to call abroad with the lowest rates Verizon Long Distance offers to over 250 countries and over 55 international cities for a low monthly fee of \$4.99. Current rates apply 24 hours a day, seven days a week, and vary by country. If you spend \$10 per month or more making international calls, our International Single Rate plans may provide you with a better value.

If your telephone service will be provided by Verizon, you'll receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You'll be notified in your monthly bill if there are any changes to your rates, terms or conditions. You won't incur any charges for the automatic transfer to Verizon. You may change your calling plan by calling Verizon after the transfer.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you'll need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have any local, regional toll and/or long distance preferred carrier freezes, MCI will remove them in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to lift the preferred carrier freezes. Once you've transferred your service, you can contact your new carrier to re-establish the freezes.

If you have any questions or need more information regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003.

Verizon looks forward to serving your telecommunications needs if you switch to Verizon. For questions regarding any problems in changing your service to Verizon, your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc., TTI National, Inc., and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMPAFE (677383)  
Verizon  
P.O. Box 7000  
Silver Spring, MD 20914-7000

MAY 11, 2009

|||||

Account no:

IMPORTANT NOTICE: CHANGE OF LOCAL TELEPHONE SERVICE PROVIDER

VERIZON WELCOMES MCI CUSTOMERS!

Dear

Verizon and MCI are pleased to offer you the opportunity to receive ongoing value by transitioning your telephone service from MCI to Verizon. MCI will no longer provide residential or small business local, or bundled local, local toll and long distance, telephone service in your area after JULY 16, 2009.

According to our records, your local, local toll, and/or long distance service is provided by MCI. If MCI is not your current provider for local, local toll, and/or long distance service, your service with another provider will not be affected. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CALL VERIZON directly on or before JULY 16, 2009, to select the services you want. Contact Verizon at 1-877-953-5552 to learn about the wide variety of voice, video and internet product and bundle options.
2. CHOOSE NOT TO TAKE ANY ACTION and your service will be easily and automatically transferred to Verizon at no cost to you on or about JULY 16, 2009.
3. SELECT ANOTHER PROVIDER. To make this change, you must call that provider directly on or before JULY 16, 2009. If you act by this date, there will be enough time for the new local telephone service provider you choose to start your new service before the automatic transfer to Verizon occurs. You may select any company that is providing service in your area. Look in the Yellow Pages section of your telephone directory under "telephone companies" or in the front of your White Pages directory for a list of local telephone service providers in your area. You will be responsible for any charges imposed by the new provider for making this change.

(please see other side)

If you do not contact Verizon and you do not select another provider on or before JULY 16, 2009, your telephone service will be changed to Verizon and your calling plan will be Freedom Essentials. It includes unlimited calling within the United States and Canada. Also included are Call Waiting, Caller ID and Home Voice Mail (where available) for one low rate of \$49.99 per month. Certain calling features you may have used will not be included in your new calling plan.

If your telephone service will be provided by Verizon, you'll receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You'll be notified in your monthly bill if there are any changes to your rates, terms or conditions. You won't incur any charges for the automatic transfer to Verizon. You may change your calling plan by calling Verizon after the transfer.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you'll need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have any local, regional toll and/or long distance preferred carrier freezes, MCI will remove them in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to lift the preferred carrier freezes. Once you've transferred your service, you can contact your new carrier to re-establish the freezes.

If you have any questions or need more information regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003.

Verizon looks forward to serving your telecommunications needs if you switch to Verizon. For questions regarding any problems in changing your service to Verizon, your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

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MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMPAFE (677383)  
Verizon  
P.O. Box 7000  
Silver Spring, MD 20914-7000

MAY 11, 2009

|||||



Account no: [REDACTED]

IMPORTANT NOTICE: CHANGE OF LOCAL TELEPHONE SERVICE PROVIDER

VERIZON WELCOMES MCI CUSTOMERS!

Dear [REDACTED]

Verizon and MCI are pleased to offer you the opportunity to receive ongoing value by transitioning your telephone service from MCI to Verizon. MCI will no longer provide residential or small business local, or bundled local, local toll and long distance, telephone service in your area after JULY 16, 2009.

According to our records, your local, local toll, and/or long distance service is provided by MCI. If MCI is not your current provider for local, local toll, and/or long distance service, your service with another provider will not be affected. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CALL VERIZON directly on or before JULY 16, 2009, to select the services you want. Contact Verizon at 1-877-953-5552 to learn about the wide variety of voice, video and internet product and bundle options.
2. CHOOSE NOT TO TAKE ANY ACTION and your service will be easily and automatically transferred to Verizon at no cost to you on or about JULY 16, 2009.
3. SELECT ANOTHER PROVIDER. To make this change, you must call that provider directly on or before JULY 16, 2009. If you act by this date, there will be enough time for the new local telephone service provider you choose to start your new service before the automatic transfer to Verizon occurs. You may select any company that is providing service in your area. Look in the Yellow Pages section of your telephone directory under "telephone companies" or in the front of your white Pages directory for a list of local telephone service providers in your area. You will be responsible for any charges imposed by the new provider for making this change.

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If you do not contact Verizon and you do not select another provider on or before JULY 16, 2009, your telephone service will be changed to Verizon and your calling plan will be Freedom Essentials. It includes unlimited calling within the United States and Canada. Also included are Call Waiting, Caller ID and Home Voice Mail (where available) for one low rate of \$49.99 per month. Certain calling features you may have used will not be included in your new calling plan.

Your international calls will be billed under the International Choice Plan with City Rates. You'll be able to call abroad with the lowest rates Verizon Long Distance offers to over 240 countries and over 55 international cities for a low monthly fee of \$4.99. Rates apply 24 hours a day, seven days a week, and vary by country. If you spend \$10 per month or more making international calls, our International Single Rate plans may provide you with a better value.

If your telephone service will be provided by Verizon, you'll receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You'll be notified in your monthly bill if there are any changes to your rates, terms or conditions. You won't incur any charges for the automatic transfer to Verizon. You may change your calling plan by calling Verizon after the transfer.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you'll need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have any local, regional toll and/or long distance preferred carrier freezes, MCI will remove them in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to lift the preferred carrier freezes. Once you've transferred your service, you can contact your new carrier to re-establish the freezes.

If you have any questions or need more information regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003.

Verizon looks forward to serving your telecommunications needs if you switch to Verizon. For questions regarding any problems in changing your service to Verizon, your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc., TTI National, Inc., and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

TMPAFE (677383)  
Verizon  
P.O. Box 7000  
Silver Spring, MD 20914-7000

|||||.....|||.....|||.....|X|.....|

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If you do not contact Verizon and you do not select another provider on or before JULY 16, 2009, your telephone service will be changed to Verizon and your calling plan will be Verizon Local Service with unlimited calling within your home exchange as well as surrounding areas. Your service will consist of a monthly charge of \$11.69 - \$16.51. Additional charges may apply depending on where you reside and the local calling area that you have. Voice mail and calling features are not included.

If your telephone service will be provided by Verizon, you'll receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You'll be notified in your monthly bill if there are any changes to your rates, terms or conditions. You won't incur any charges for the automatic transfer to Verizon. You may change your calling plan by calling Verizon after the transfer.

If you transfer your local telephone service to another carrier or your service is migrated to Verizon, you'll need to re-establish any blocking options you currently have, including 900 number blocking and collect call blocking. If you have any local, regional toll and/or long distance preferred carrier freezes, MCI will remove them in order to transition your service to Verizon. If you change to another carrier, you must first contact MCI to lift the preferred carrier freezes. Once you've transferred your service, you can contact your new carrier to re-establish the freezes.

If you have any questions or need more information regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003.

Verizon looks forward to serving your telecommunications needs if you switch to Verizon. For questions regarding any problems in changing your service to Verizon, your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-953-5552 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc., TTI National, Inc., and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

**NOTICES SENT TO IMPACTED  
TEXAS CUSTOMERS**



MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMTXFE (677180)  
Verizon  
P.O. Box 7000  
Silver Spring, MD 20914-7000

MAY 11, 2009

|||||



Account no: [REDACTED]

VERIZON WELCOMES MCI CUSTOMERS!

Dear [REDACTED]

Verizon and MCI are pleased to announce the opportunity to deliver ongoing value to MCI customers by transitioning telephone service from MCI to Verizon - a company with the strength of carrying over one billion calls a day at 99.9% network reliability.

MCI will no longer provide residential or small business local, and bundled local, local toll and long distance telephone service in your area, subject to state and federal approvals. While you will experience a change in providers, you will continue to enjoy exceptional telecommunications service from Verizon.

According to our records, your local, local toll, and/or long distance service is provided by MCI. If MCI is not your current provider for local, local toll, and/or long distance service, your service with another provider will not be affected. Please review this letter and consider your options to replace your MCI service.

You have three options to choose from:

1. CALL VERIZON directly before JULY 13, 2009, to select the plan of your choice. Turn the tables on the economy and take advantage of Verizon's current promotions by calling now! Contact Verizon at 1-877-854-8527 to learn about the wide variety of voice, video and internet product and bundle options.
2. SELECT ANOTHER PROVIDER. To make this change, you must call that provider directly. You will be responsible for any charges imposed by the new provider for making this change.
3. CHOOSE NOT TO TAKE ANY ACTION and your service will be easily and automatically transferred to Verizon at no cost to you.

If you do not contact Verizon and you do not select another provider before JULY 13, 2009, your telephone service will be changed to Verizon and your calling plan will be Business Flat Rate service with Freedom Local with Toll. Currently, the rates for this service are as follows. Depending on your geographic location, your rate for Business Flat Rate service is between \$23.95 and \$40.95 per line per month. There is a planned increase in this range to \$24.95 to \$40.95 on June 1, 2009, pending state regulatory approval. Freedom Local with Toll is currently \$13 per line per month, with unlimited

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local and toll calling. Calling features you may have used, such as voice mail, hunting, call forwarding, etc. are not included in your new calling plan. These features can be provided, where available for an additional fee. Please call Verizon at the number below to choose your calling features.

If you currently have long distance calling with MCI, your new long distance calling will be provided under Firm Rate Advantage, which currently has a \$10 per month minimum spend level. State to state calls are currently 6.4¢ per minute, and in-state calls are currently 6.4¢ per minute. Calling features you may have used, such as account codes, toll free features, etc., are not included in your new calling plan. These features can be provided, where available, for an additional fee.

If you have an MCI international calling plan, your new international calling plan will be Talk to the World. Currently just \$5.95 per month, you'll get flat rates for all direct-dialed international and outbound international calling card calls with competitive, country-specific flat rates to more than 250 locations. If you have MCI Toll Free (T800) service, your new service will be Verizon Toll Free Service. Currently \$15 per line per month, calls can originate nationwide, and will contribute to minimum long distance spending levels. Your existing toll free number will be switched to this service. Domestic toll free per minute rates are the same as those for Firm Rate Advantage.

If your telephone service will be provided by Verizon, you'll receive a welcome letter from Verizon. A final bill will come from MCI, and your new monthly bill will come from Verizon. You'll be notified in your monthly bill if there are any changes to your rates, terms or conditions. You won't incur any charges for the automatic transfer to Verizon. You may change your calling plan by calling Verizon after the transfer.

If you have any questions regarding this notice, your MCI account, billing issues, complaints, or the discontinuation of service, please call MCI at 1-800-444-0003.

Verizon looks forward to the opportunity to serve your telecommunications needs. For questions regarding your new Verizon account or Verizon service options, don't hesitate to call us at 1-877-854-8527 or visit [www.verizon.com](http://www.verizon.com).

Sincerely,

Verizon and MCI

MCI refers to the following companies: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc., TTI National, Inc., and Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).

MCI  
P.O. Box 3404  
Cedar Rapids, IA 52406-3404

TMTXFS (677199)  
Verizon  
P.O. Box 7000  
Silver Spring, MD 20914-7000

11 de mayo de 2009

|||||

Número de cuenta: |||

VERIZON DA LA BIENVENIDA A LOS CLIENTES DE MCI

Estimado(a) |||

Verizon y MCI se complacen en anunciar a los clientes de MCI la oportunidad de seguir disfrutando del mismo valor de siempre con la transición del servicio telefónico de MCI a Verizon, una compañía que transmite más de mil millones de llamadas al día con un 99.9% de confiabilidad de red.

MCI dejará de prestar servicio local, local en paquete, regional y de larga distancia a los clientes residenciales y pequeñas empresas de su área, dependiendo de la aprobación correspondiente por parte de los organismos estatales y federales. Aunque el proveedor de servicios cambiara, usted seguirá recibiendo de Verizon el mismo servicio de telecomunicaciones de calidad excepcional.

Según la información que figura en nuestros expedientes, MCI se encarga de su servicio local, regional y/o de larga distancia. Si esto no es correcto y MCI no es el proveedor de ninguno de los servicios mencionados anteriormente, su servicio con el proveedor que tiene ahora no se verá afectado. Lea esta carta con detenimiento y considere las opciones que ofrecemos para reemplazar el servicio de MCI.

Estas son las tres opciones disponibles:

1. LLAME A VERIZON directamente antes del 13 de julio de 2009 para elegir el plan que prefiera. Con las condiciones económicas actuales, es el mejor momento para llamar a Verizon y aprovechar una de nuestras promociones. Llame a Verizon al teléfono 1-877-521-9888 para informarse sobre la amplia variedad de productos y paquetes de voz, video e Internet.
2. ELIJA A OTRO PROVEEDOR. Si decide elegir esta opción, tendrá que llamar directamente al proveedor de su elección. En este caso, usted será responsable de los cargos que el nuevo proveedor cobre por el cambio.
3. NO HAGA NADA y su servicio será transferido automáticamente a Verizon de forma gratuita.

Si no se pone en contacto con Verizon y no elige a otro proveedor antes del 13 de julio de 2009, el servicio telefónico será transferido a Verizon y su plan nuevo será Business Flat Rate con Freedom Local with Toll. Las tarifas actuales de este servicio son las siguientes. Dependiendo de donde se encuentre, la tarifa del servicio Business Flat Rate oscilará entre \$23.95 y \$40.95 al mes por línea. El 1 de junio de 2009, dependiendo de la aprobación del organismo estatal competente, estos precios subirán a entre \$24.95 y \$40.95. Freedom Local with Toll cuesta actualmente \$13 al mes por línea, con

(Continúa al dorso)

llamadas locales y regionales ilimitadas. Algunas de las funciones que utiliza en la actualidad -como por ejemplo, correo de voz, búsqueda, transferencia de llamadas, etc.- no están incluidas en este nuevo plan de llamadas. Siempre que estén disponibles, podrá suscribirse a estas funciones por un cargo adicional. Llame a Verizon al número que se indica más adelante para suscribirse a las funciones que desee.

Si está suscrito al servicio de larga distancia de MCI, su nuevo servicio de larga distancia estará bajo el plan Firm Rate Advantage, que en la actualidad tiene un gasto mínimo de \$10 al mes. Las llamadas a otros estados y dentro del estado cuestan 6.4¢ el minuto. Algunas de las funciones que utiliza en la actualidad -como por ejemplo, los códigos de cuenta, las funciones de Toll Free (número de teléfono gratuito), etc.- no están incluidas en este nuevo plan de llamadas. Siempre que estén disponibles, se podrá suscribir a estas funciones por un cargo adicional.

Si también tiene un plan internacional de MCI, su nuevo plan internacional será Talk to the World. En la actualidad este plan cuesta \$5.95 al mes y con él disfrutará de tarifas fijas para todas las llamadas internacionales marcadas directamente y las llamadas internacionales salientes efectuadas con tarjeta de llamadas, con tarifas competitivas fijas por país a más de 250 localidades. Si está suscrito al servicio MCI Toll Free (T800), su nuevo servicio se llamará Verizon Toll Free Service. La tarifa actual es de \$15 al mes por línea y podrá recibir llamadas desde cualquier parte de Estados Unidos; estas llamadas contribuirán al gasto mínimo de larga distancia. Su número gratuito será transferido a este servicio. Las tarifas por minuto de las llamadas a este número dentro de Estados Unidos son las mismas que las de Firm Rate Advantage.

Si Verizon se va a encargar de su servicio telefónico, recibirá una carta de bienvenida de Verizon. MCI le enviará una última factura y la factura mensual siguiente será de Verizon. Si en el futuro se produce algún cambio en las tarifas, términos o condiciones, se le notificará de ello en su factura mensual. Si la cuenta es transferida automáticamente a Verizon, no se le cobrará nada por el cambio. Si desea cambiar de plan después de la transferencia, llame a Verizon.

Si tiene alguna pregunta sobre esta carta, su cuenta de MCI, la facturación o la suspensión del servicio, o si tiene alguna queja, llame a MCI al teléfono 1-800-444-0003.

En Verizon esperamos que nos conceda la oportunidad de poder prestarle nuestros servicios de telecomunicaciones. Si tiene alguna pregunta sobre su nueva cuenta de Verizon o sobre las opciones de servicio de Verizon, no dude en llamarnos al teléfono 1-877-521-9888 o visite [www.verizon.com](http://www.verizon.com).

Atentamente,

Verizon y MCI

MCI hace referencia a las siguientes compañías: MCImetro Access Transmission Services LLC, MCI Communications Services, Inc., TTI National, Inc., y Teleconnect Long Distance Services and Systems Company (d/b/a Telecom\*USA).